



Orion Lithium 51.2V 105 Ah Battery Warranty

LIMITED WARRANTY

This Limited Warranty is provided by **Orion Lithium** and applies to the Orion **51.2V 105 Ah** Lithium Battery purchased from Big Time Carts, INC. (Authorized Dealer)

WARRANTY PERIOD

The Warranty period for the Product is 6 years from the date of purchase as indicated on the original sales receipt. This is a prorated warranty beginning after the first year since date of purchase, the product will always have a salvage value of \$250.00.

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|---------------------|------------|---------------|------------|
| Beginning of Year 1 | \$2,200.00 | End of Year 1 | \$2,200.00 |
| Beginning of Year 2 | \$1467.00 | End of Year 2 | \$978.00 |
| Beginning of Year 3 | \$978.00 | End of Year 3 | \$652.00 |
| Beginning of Year 4 | \$652.00 | End of Year 4 | \$435.00 |
| Beginning of Year 5 | \$435.00 | End of Year 5 | \$290.00 |
| Beginning of Year 6 | \$290.00 | End of Year 6 | \$250.00 |

SCOPE OF WARRANTY

Orion Lithium warrants that the Product will be free from defects in materials and workmanship during the Warranty period. If a defect arises and a valid claim is received within the Warranty period, the Company will, at its discretion, either repair the Product using new or refurbished parts or replace the Product with a new or refurbished Product.

EXCLUSIONS AND LIMITATIONS

This warranty does not cover:

Damage caused by misuse, abuse, accident, or neglect; Unauthorized modification or repairs; Acts of God, such as but not limited to, lightning, flood, earthquake, or other external causes; Use of the Product outside the permitted or intended uses described by **Orion Lithium**.

Orion Lithium has no obligation under this Limited Warranty for Product subjected to the following conditions (including but not limited to):

- Damage due to improper installation; loose terminal connections, under-sized cabling, incorrect connections (series and parallel) for desired voltage and AH requirements, or reverse polarity connections
- Environmental damage: inappropriate storage conditions as defined by the Manufacturer; exposure to extreme hot or cold temperatures, fire or freezing, or water damage
- Damage caused by collision
- Damage due to improper maintenance; under- or over-charging the Product, dirty terminal connections
- Product that has been modified or tampered with
- Product that was used for applications other than which it was designed and intended

for.

- Product that was used on an over-sized inverter/charger without the use of a Manufacturer-approved current surge limiting device
- Product that was under-sized for the application, including an Air Conditioner or similar device having a locked rotor startup up current that is not used in conjunction with a Manufacturer-approved surge-limiting device.
- Product not stored in adherence to the Manufacturer’s storage guidelines, including storage of the Product at low state-of-charge.

This Limited Warranty does not cover a Product that has reached its normal end of life due to usage 3000 charge cycles or above which may occur before the “Warranty Period”. A battery can deliver only a fixed amount of Energy over its life, which will occur over different periods of time depending on the application. For example, cycling the battery more than 1 time daily, will cause the normal end of life to occur before the end of the Warranty Period.

This warranty does not cover normal performance drop over time.

Orion reserves the right to deny a warranty claim if the Product is determined, upon inspection, to be at its normal end of life even if within the Warranty Period.

WARRANTY REGISTRATION

To activate your battery warranty, please enter all your information about your purchase and battery info from this form. This can be done using the form located on any Authorized Dealers website.

Failure to register your battery within 30 days of your purchase, will forfeit your rights to the warranty.

CLAIM PROCEDURE

To make a claim under this Warranty, please contact the Authorized Dealer from whom the Product was purchased. You may be required to provide proof of purchase, including the original sales receipt.

DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES

To the extent permitted by applicable law, the Company shall not be liable for any incidental, indirect, special, or consequential damages, including, but not limited to, loss of profits or revenue, arising out of or in connection with the use of the Product.